



Client Complaints Handling Procedure

Wtraders are registered company in TFIZ "Georgia" under Forex Brokerage License TFZ NUMBER : TFZ/211123/01 , Company ID Number: 405658729 Georgia Registration (Forex Brokerage).

Wtraders LLC offers its clients various financial products through FiperFx, which is responsible for all financial transactions and execution policies related to Wtraders LLC or its clients. FiperFx is the trading name of TOB TRADING MAU LTD , which is Regulated by the Financial Service Commission (FSC) with Investment Dealer Licence (Full-Service Dealer, excluding Underwriting) with License No.GB23201759 under the regulation of (FSC). [The Official FSC Website](#) ([The Company Profile](#))

Fiper Markets LLC is a registered company in the (TFIZ) as a Forex Brokerage Firm. TFZ Number: TFZ/201223/01 - Company ID Number: 400378916 [Fiper TFZ](#)

[WIKI FX Fiper Profile](#)

Fiper is officially ranked as better than 71% of the world's brokers based on the WikiFx rating

[Fiper Trust Pilot profile](#)

The company provides its clients with access to global markets for trading in a wide range of financial instruments, including stocks, futures, commodities, metals, and currencies, through its proprietary electronic trading platforms which connected with execution partner "FiperFx". Wtraders is an official operations partner with Fiper

The company operates in compliance with both local and international financial regulations governing brokerage services, ensuring full adherence to financial and regulatory standards.

Risk Warning: Trading Forex and CFDs carries a high level of risk to your capital and you should only trade with money you can afford to lose. Trading Forex and CFDs may not be suitable for all investors, so please ensure that you fully understand the risks involved and seek independent advice if necessary. Please read and ensure you fully understand our [Risk Disclosure](#)

Restricted Countries: TOB TRADING MAU LTD or Wtraders Markets LLC does not provide services for residents of certain countries such as the United States of America, Canada, Brazil, Israel, New Zealand, Iran and North Korea or a country where such distribution or use would be contrary to local law or regulation.

You must be 18 years old, or of legal age as determined in your country. Upon registering an account with TOB TRADING MAU LTD, you acknowledge that you are registering at your own free will, without solicitation on behalf of TOB TRADING MAU LTD or Wtraders Markets LLC.

We are not directing this website and services to any individual in any country in which the use of its website and services are prohibited by local laws or regulations. When accessing this website from a country in which its use may or may not be prohibited, it is the user's responsibility to ensure that any use of the website or services adheres to local laws or regulations. and we does not affirm that the information on its website is suitable for all jurisdictions.

Legal Documentation

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Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site.

By continuing to browse the site, you are agreeing to our use of cookies.

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer after you agree to such use. Cookies contain information that is transferred to your computer's hard drive.

We use the following cookies:

Strictly necessary cookies:

These are cookies that are required for the operation of our website. They include, for example, cookies that enable you to log into secure areas of our website. Without these cookies, services you've asked for (such as access to secure areas) can't be provided.

These cookies will not gather any information about you that could be used for marketing or remembering where you've been on the internet. This category cannot be disabled. Examples:

- Identity token
- IS2_MatchHistory
- IS2_StoredValues
- JSESSIONID
- SS_X_JSESSIONID
- vtc_session_1002000
- CCP

Analytical/performance cookies:

They allow us to recognise and count the number of visitors to our website and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.

These cookies are not used to target you with online advertising. Without these cookies we are unable to learn how our website is performing and make relevant improvements that could improve your browsing experience. Examples:

- ACOOKIE
- ANON_ID
- fsr.a
- fsr.r
- fsr.s
- metafaqcontact
- metafaqCookieAccept
- NSC_Cbsdmbzt
- NSC_CbsdmbztGjstuQbsuz
- TCID
- >UID
- WT_FPC

Functionality cookies:

These are used to recognise you when you return to our website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region). These can also be used to remember log-in details, changes you've made to text size, font and other parts of pages that you can Examples:

- mbox

Targeting cookies:

These cookies record your visit to our website and browsing habits, the pages you have visited and the links you have followed. We will use this information to make our website and the advertising displayed on it more relevant to your interests. We may also share this information with selected third parties for this purpose. Examples:

- ACID

Please note that other third parties (including, for example, advertising networks and providers of external services like web traffic analysis services) may also use cookies over which we have no control. These cookies are likely to be analytical/performance cookies or targeting cookies.

You may block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our site.

If you've disabled one or more cookie categories, we may still use information collected from existing cookies, but we'll stop using the disabled cookies to gather any further information. You can delete existing cookies from your browser.

More information:

Information about cookies:

<http://www.allaboutcookies.org>

Internet Advertising Bureau:

- Guide to online advertising and privacy

www.Wtraders.me

info@Wtraders.me